

September 29, 2010

## Advanced Surveillance Investigation Techniques

### Guest and Employee Accident Investigation Techniques

September 29 | 8:00AM - 12:00PM

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September 29 | 1PM - 5:00PM

This seminar will discuss the need for conducting on site accident investigations. We will examine the response, arrival, scene safety and immediate care phase in brief. Discussion will include types of accidents, witness statements, video review, scene examination, photography, evidence collection, reporting and follow up.

#### Topics:

- Accident Prevention
- Guest and Employee Accidents
- General Liability Claims for Injuries
- Claims Processing
- Common Scams
- Importance of Documentation
- Historical Tracking and Analysis
- Using Diagrams and Maps
- Accident Report Writing
- The Importance of Observation
- Accident Reduction Strategy
- The Benefits of Safety Committees
- Protection and Examination of Accident Scenes
- Photography of Accident Scene
- Refusal of Care Standards

#### Who Should Attend:

First responders, medical personnel, report writers, security supervisors and managers, risk managers and safety personnel.

#### Instructor:

Anthony Di Salvatore, CPP, PSP, PCI, CFE, CLSD

The days of employees stealing right out of a register, under a camera, in the open are over. Fraudsters are getting more and more sophisticated in the ways they embezzle from companies. A smart fraudster will do his or her best to conceal and camouflage the theft by working in teams, falsifying documents, manipulating computer systems and stealing in areas out of camera coverage. These types of thefts will result in large monetary losses so protection against this is critical.

In this 4 hour session, Surveillance professionals will learn the newest and most advanced investigation techniques that will assist in detecting incidents of theft & fraud. The techniques and best practices you'll learn in this session will heavily reduce losses at your establishment and make your surveillance department one of the company's biggest assets.

#### Topics:

- CCTV in Casinos
- Proactive Surveillance Operations
- Camera Skills and Techniques
- Advanced Patrol Techniques
- Statistical Data Mining
- Audits and Close Watches
- Covert Setups and Investigations Measures in Preventing and Deterring Employee Theft

#### Instructor:

Jessie A. Beaudoin, CPO, CSP